Ooma®Office | pipedrive



Ooma Office for Pipedrive CRM



Ooma Office Pro Plus is the comprehensive cloud-based phone system that delivers 100+ advanced tools and features to elevate business communications, customer service, improve operations, and maximize productivity-all at a fraction of the cost compared to traditional phone carriers.

Ooma Office Pro Plus for Pipedrive CRM helps businesses steamline operations, enhances customer interations, and boosts revenue by unlokcing new levels of productivity and colaboration.

Key Pipedrive CRM Integration features:

Caller-ID Pops – Deliver a better customer experience by enabling employees to preview contacts details on the Ooma Office Desktop application before making or taking phone calls.

Complete Call Control – Manage calls effortlessly- mute, hold, transfer, or add participants- and access contact records with a single click.

Contact List Sync – Sync contacts from Pipedrive into your Ooma Office personal address list for easy access when you want to call, fax or text a contact.

Call Notes – Quickly add call notes directly within the Ooma Office interaction card and automatically sync them in Pipedrive CRM.

Call Logging - Automatically sync call details like time and duration into Pipedrive for flawless record keeping.

Virtual Receptionist – Greet and direct callers to employees and departments without picking up the phone. Answer common questions like office hours and directions; play on- hold music and deliver promotional messages.

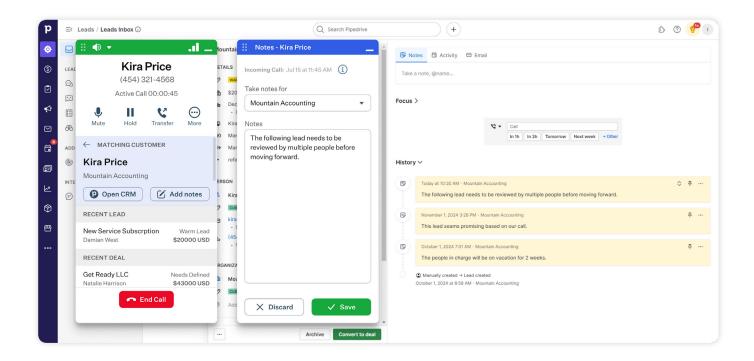
Advanced Call Management – Elevate customer and employee experience with features like Multi Ring, Ring Groups, Auto Dialer, Call Queuing, Enhanced Call Blocking, Call Recording, Shift-to-Text and more.

Desktop and Mobile Apps – Empower employees to make and receive phone calls, text, fax, listen to or read voice mails, join audio and videoconference calls from any device.

Text Messaging – Text from your smart phone, iPad, desktop or laptop. Send group text messages, schedule text messages to be sent at any time and date and use messaging templates to save time.

Videoconferencing – Meet with up to 100 participants at any time, any place. Get more business value from videoconferences with simultaneous screen sharing, online whiteboarding and videoconferencing recording.

Simple setup – Seamlessly add Pipedrive CRM integration to Ooma Office Pro Plus with one click.



Key Ooma Office Pro Plus Features

\$29.95 per month/per user. Applicable taxes and fees are not included.

- 911 Service
- · Audio and videoconferencing
- · Call Analytics
- · Call Park
- · Call Queuing
- · Call Recording
- · Call Screening
- · Caller Info Match
- · Clio Integration
- CRM Integration
- Desktop App

- Digital Call Deflection
- · Digital Fax
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Find Me, Follow Me
- Google and Office 365 Integrations
- · Hot Desking
- Mobile App
- Music On Hold

- One-to-Many Messaging
- One Toll-free Number
- · Online Bookings
- Ooma Meetings Recording
- · Ring Groups
- · Team Chat
- · Text Messaging
- Transfer Music
- Virtual Fax
- Virtual Receptionist
- Voicemail Transcription

Please visit https://www.ooma.com/small-business-phone-systems/plans/ to view the complete list of features.